

## **120202 Scheduling the State Hearing**

The state hearing shall:

### **(a)**

Be set to commence within 45 days after the hearing request is received by the State Hearing Office.

### **(b)**

Be held by telephone or in person within the complainant's county of residence, if the complainant resides in California, unless the complainant requests the hearing be held in another California county. (1) Hearings for complainants residing outside California shall be conducted by telephone unless the complainant voluntarily offers to return to California for the hearing, or authorizes a representative in California to attend the hearing. (2) Hearings for complainants who are inmates of penal institutions, or residents of other institutions, shall be conducted by telephone unless the complainant authorizes a representative to attend the hearing.

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Hearings for complainants residing outside California shall be conducted by telephone unless the complainant voluntarily offers to return to California for the hearing, or authorizes a representative in California to attend the hearing.

#### **(2)**

Hearings for complainants who are inmates of penal institutions, or residents of other

institutions, shall be conducted by telephone unless the complainant authorizes a representative to attend the hearing.